

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Anil Kumar Annadata, Wai H. Pak, Rohit Bedi
Assignee: Siebel Systems, Inc.
Title: SYSTEM AND METHOD FOR MULTI-CHANNEL
COMMUNICATION QUEUING
Application No.: 09/823,590 Filing Date: March 31, 2001
Examiner: Quynh H. Nguyen Group Art Unit: 2614
Docket No.: SBL0001US Confirmation No.: 6841

Austin, Texas
August 13, 2007

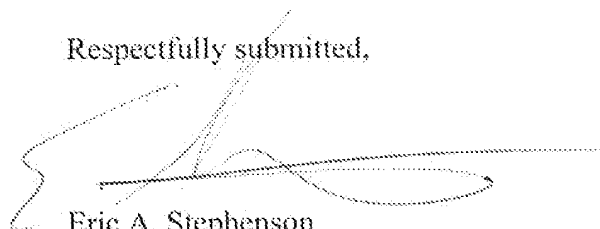
Mail Stop Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

PETITION FOR EXTENSION OF TIME

Dear Sir:

Applicant respectfully petitions for a one-month extension of time within which to respond outstanding Office Action dated April 11, 2007, such extension allowing the undersigned until Monday, August 13, 2007 to respond since the extended due date of August 11, 2007 falls on a Saturday. The Commissioner is authorized to charge the fee of \$120.00 to Deposit Account No. 502306.

Respectfully submitted,



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